

Aggression In The Workplace
Preventing and Managing High-Risk Behavior

About the Author

Dr. Marc McElhaney is the CEO and the Director of Professional Services of Critical Response Associates, LLC. He received his Ph.D. in Clinical and Community Psychology from the University of South Florida, and currently resides in Atlanta, Georgia.

As a Consulting Psychologist and certified Mediator, Dr. McElhaney works exclusively in the areas of threat assessment, critical incident management and conflict resolution. Since 1977, he has consulted with hundreds of organizations (typically large corporations and law enforcement agencies) in regards to the assessment, management and resolution of high-risk incidents. He has also helped schools and corporations develop workplace violence policies and crisis response programs, and has presented workshops and training programs in the areas of workplace violence prevention, conflict resolution and crisis management.

Dr. McElhaney is a member of the American Psychological Association, the Association of Threat Assessment Professionals, the Association for Conflict Resolution, the American Society for Industrial Security, Psychologists for Social Responsibility, the Georgia Psychological Association, and the National Register of Health Care Providers in Psychology.

More information about his work is available at
www.criticalresponseassociates.com.